5577

App. F. IX-4

Previous References.

19 50-54
(C. B.)

File No. 403-50

Serial Nos. /

Later References.

✓

GENERAL AND REVENUE SECRETARIAT

Serial Nos. One

Part B for December 1950.

SUBJECT

Allegations against the District Treasury Officer, Bangalore

—

GENERAL & REVENUE SECRETARIAT
2552
14 OCT 1950
FINANCIAL BRANCH BANGALORE.

Bangalore City,
Dated: 2nd October, 50.

6

TO

The Chief Secretary
to the Government of Mysore,
Bangalore.

CHIEF SECRETARY
3 OCT 1950
GOVT. OF MYSORE.

FINANCIAL SEC
3 OCT 1950
GOVT. OF MYSORE.

Sir,

1) We the undersigned are very sorry to bring to your kind notice, the affairs of the Bangalore District Treasury and the difficulties which the public in general are undergoing.

2) The District Treasury Officer attends office not earlier than 12 noon everyday and begins to look into the newspaper first Then only he used to attend to daily transactions, i, e, about 1 p.m.

3) The office, though has to open and begin transactions at 11 A.M. it is very unfortunate that the Treasury transactions will begin as per the rules, but as per the wins and fancies of the Treasury officer.

4) The officer will not allow anybody to his chamber to present his grievances before him. If anybody sends a chit for an interview, he has to wait hours to-gether. This naturally makes an ordinary person unable to have his grievances reddressed. Under this sort of condition, we have to waste a full day, if we have any work in this treasury.

5) If this sort of affairs continue, we fear great consequences which affects the administration as a whole. It is therefore high time that immediate action is taken [redacted] relieve the hardship of the general public.

6) We earnestly hope that our humble request for the benefit of all, will be conceded.

Yours faithfully,

B. రామానుజయ్యంగార్

S. Gopal Rao

M. Ranga Raju.

Min. Rev
3/10/50.

OFFICE OF THE MINISTER
FOR REVENUE
&
PUBLIC WORKS
No. 7359
Dated 5/10/50

Chief Secretary's office may
this may be transferred
P.T.O.
7/10/50

Re: Allegations against Shri D. T. D. Bangalore

3862
CB

Ch. Secy's) 9.10.50.

CHIEF SECRETARY
Fort & PUBLIC
No. 4524 11/X/50
Dated

9/X

10) Enquiry wd. not seem to be necessary. Ref to R.C. Secretariat. May be requested to make enquiry & report.

GENERAL & REVENUE SECRETARIAT
3862
10 OCT 1950
CONFIDENTIAL BRANCH.

Rev Minr) 11) 9/X

xxxx 19.10.50.

11/10/50

CHIEF SECRETARY
4037
11 OCT 1950
GOVT. OF MYSORE.

12) xxx

14/10

Submitted

13) Draft D.O. letter to R.C.

Sri K. L. N.

is put up for approval.

15/10/50. 14) Fair copy of typed above for signature.

15.10.50

15) xxxx 15/10/50

Chief Secy)

16) Draft letter as ordered D.O. letter No. 10454/CB. dated 15.10.50 to the Rev. Commr requesting to forward a report after enquiring into the matter.

15/10/50

17) Resubmitted as proposed in para 16 (supra)

15/10/50

Chief Min)

18) xxxx 16/10/50

15.10.50

19) 16/10

CHIEF SECRETARY
6604
16 OCT 1950
GOVT. OF MYS.

OFFICE OF THE CHIEF MINISTER
5468
17 OCT 1950
OF MYSORE

20) Rev Commr may be requested 16/10/50

17/10

CHIEF SECRETARY
4193
18 OCT 1950
GOVT. OF MYSORE.

21) 18/10

xxxx 19.10.50

Allegations against the D.T.O. Bangalore.

3862 / 5377/CB
C.B.

Submitted.

22) The reports called for from the Rev-Commr has not yet been received.

23) Draft reminder letter is put up for approval.

24) Issue
Kmk
8/11/50

8/11/50. Issued reminder letter no. 11233/C.B. dated 13.11.50.

30.10.50.
8.11

25) Submitted with draft reminder letter for approval.

23/11/50

26) Issue
Kmk
Issued reminder letter 23/11/50
23.11.50. no. 11792/C.B. dated 23.11.50.

Letter No A1.P.R. 375/50-51 dated 22-12-50 from the Revenue Commissioner forwarding a report against the allegations of Sri S. Munn. Swamy, District Treasury Officer, Bangalore

27) Submitted for perusal.

28) The Revenue Comm in forwarding the explanation of Sri S. Munnaswamy D.T.O Bangalore has stated that the Bangalore Dist Treasury has heavy work and that some of the Officials there are also recruits and that Sri S. Munnaswamy has stated that he has been suitably instructed as the D.C. to behave courteously with the public who resort to the Treasury but

Allegations against D.T.O. Bangalore 3862/50 5377

5377
/B

Transactions.

29) Moreover he has been transferred from the charge of the District Treasuries as P.A. to D.C. Bangalore [illegible]

[illegible]

Refer. para 10.

29/12

30) The report and the explanation 27.12.50. of Sri D. Muniswamy, Dt. Treasury officer, Bangalore, are for perusal. Sri Muniswamy has explained the circumstances under which some reasonable time for transactions at the Treasury will be necessary and that in the interests of correctness and accuracy transactions cannot be unduly hastened. Besides Bangalore Dt. Treasury is considered to be one of the heaviest treasuries in the State.

31) Sri D. Muniswamy has since been transferred and posted as P.A. to Dy. Comr., Bangalore Dt.

32) In the above circumstances no further action appears called for and the matter may be dropped

33) Refer paras 8 and 10.

(Chief Secy)

KMK
29.12.50

CHIEF SECRETARY
30 DEC 1950
GOVT. OF MYSORE

Allegations against District Treasury Officers

[App. F. III-2

General and Revenue Secretariat | File No | of 19

WD 010975—GPB—2,000—20-7-50

Serial No.

34) Sir, personal. Mr. D.C. has merely forwarded the explanation. However, as the officer is transferred, this may be filed.

Asst for Rev't Ex and Civil) 35/H 19/11/57. 30/11 20/12/50

36) Kela 2/12/57

2/12/57

2/12/57

OFFICE OF THE MINISTER 9637 30 DEC 1950 FOR REVENUE & CHIEF SECRETARY. 2 FEB 1951 GOVT. OF MYSORE

Office of the Chief ... No 8855 Date of Receipt 1/2/51

NOTE—Contn. Sheet.

Camp. MYSORE,
xxxxxx
15th October 1950.

D.O.10454/CB.
Encl:1

CONFIDENTIAL & IMMEDIATE.

Dear Sir,

Subject: Allegations against the District Treasury Officer, Bangalore.

I am desired to forward herewith a copy of petition dated 2nd October 1950 on the above subject and to request that an enquiry may kindly be made and report sent to Government urgently.

Yours sincerely,

SHRI V.Vedavyas Acharya, B.A.,
Revenue Commissioner in Mysore,
BANGALORE.

G. R. S. App. F. G. 3.]

GENERAL AND REVENUE.

SECRETARIAT.

(*Continuation sheet draft form.*)

Confidential and Immediate.

D.O.

Dear Sir,

Subject: Allegations against the D.T.O. Bangalore.

I am desired to forward herewith a copy of petition dated 2nd Oct 1950 on the above subject and to request that an enquiry may kindly be made and report sent to Govt urgently.

Yours sincerely

15/10

Chief Secy to Govt

15.10.50.

WD 06072—GPB—25,000—21-6-49

G. R. S. App. F. G. 3.

GENERAL AND REVENUE SECRETARIAT.

(*Continuation sheet draft form.*)

No. 11233/CB. Dt. 13.11.50

Confidential and Immediate.

To

The Rev. Commr in Mysore.
Bangalore.

Sir,

Subject: Allegations against the D.T.O. Bangalore

I am directed to invite reference to this office D.O. letter no. 10454/C.B. dated 15.12.1950 on the above subject and to request that the report called for therein may kindly be expedited.

Yours faithfully

for Chief Secy to Govt

30.10.50.
8.11.

No. 11792/C3

23.11.50.

CONFIDENTIAL & IMMEDIATE

The Revenue Commissioner in Mysore,
Bangalore.

Subject: Allegations against the District Treasury Officer, Bangalore.

*****

I am directed to request you kindly to expedite reply to this office letters No.10454/C.B. dated 15th October 1950 and No. 11233/C.B. dated 13th Novemaber 1950 on the above subject.

Yours faithfully,

o/c 23/11/50

for Chief Secretary to Government.

LC/2

G. R. S. App. F. G. 3.

GENERAL AND REVENUE

SECRETARIAT

(*Continuation sheet draft form*).

M. 11792/CB. Dt. 23-11-50

Confidential and Immediate

To The Revd. Canon in Mysore,
Bangalore.

Sir,

Subject: Allegations against
the D.T.O. Bangalore.

I directed to request you kindly to expedite reply to this office letters ~~no.~~, ~~Dtd.~~ No. 10454/C.B. dated 15.10.1950 and 11233/C.B. dated 13.11.50 on the above subject.

Yours faithfully

for Chief Secy to Govt
23.11.50.

23.11.50.

C. F. No. 45]

GOVERNMENT OF MYSORE

Tele gram / phone

OFFICE OF
THE REVENUE COMMISSIONER IN MYSORE,
Bangalore,

No. A1.P.R.375/50-51.
Encls. One

Date 20th December 1950.

To

Sri K. Srinivasan, B.Sc.,
Chief Secretary to the Government of Mysore,
Bangalore.

Sir,

Subject:- Allegations against the District Treasury Officer, Bangalore District Treasury.

With reference to your D.O. letter No.10454/C.B. dated 15th October 1950 forwarding for enquiry a copy of petition dated 2nd October 1950 complaining against the working of the District Treasury, Bangalore, I have the honour to state that the Deputy Commissioner, Bangalore District, who was requested to enquire and report, has stated that the Bangalore District Treasury has heavy work and that some of the officials there are also recruits. He has promised to look into the matter and set things right. He has obtained the explanation of the District Treasury Officer Sri D. Muniswami who has been suitably instructed by the Deputy Commissioner to behave courteously with the public who resort to the Treasury for transactions. Sri D. Muniswami has also been transferred from the Charge of the District Treasury as Personal Assistant to the Deputy Commissioner, Bangalore District.

A copy of the Deputy Commissioner's letter No.A1-1657/50-51 dated 6th November 1950 and copies of its enclosures are enclosed.

(A similar complaint was received from the Revenue Secretary to Government with his letter No.R.7687/R.M.60-50-2 dated 7th October 1950).

Yours faithfully,

REVENUE COMMISSIONER.

21/12

Sri. Vice)

Copy of D.O.No.A1.1657/50-51 dated 6th November 1950 from the Deputy Commissioner, Bangalore District, Bangalore, to the Revenue Commissioner in Mysore, Bangalore.

With reference to your Memo No.A1.P.R.375/50-51 dated 24th October 1950 calling for a report on the petition of Sri Krishnappa Naidu and a cutting from the Deccan Herald regarding certain difficulties experienced in the District Treasury, I have the honour to forward herewith for favour of information copies of letters dated 2-11-50 and 4-11-50 respectively from the District Treasury Officer explaining the circumstances in the matter. I wish to state that the District Treasury is heavily worked and for want of suitable experienced officials, it is true some recruits have been posted. All the same, I have directed the Treasury Officer to promptly attend to the public in transacting Treasury business.

I have made certain changes in the Treasury already and I will take suitable action if any complaints are brought to my notice. I have also asked the Treasury Officer to deal with the Public calmly and courteously in spite of heaviness of work.

==========

D.O.No.Spl.2/50-51 dated 2-11-50 from the District Treasury Officer, Bangalore District, Bangalore, to the Deputy Commissioner, Bangalore District, Bangalore.

With reference to your D.O.No.P.C.35/50-51 dated 28th October '50 requesting me to furnish my explanation on each item of discrepancies observed in the petition dated 2-10-50 purported to have been signed by Sri Krishnappa Naidu and others, I write to state that the allegation that the District Treasury Officer attends office not earlier than 12 noon every day and attends to the transactions at 1 P.M. after looking at the news first, is without foundation.

The "public" alleged to be undergoing difficulties at the Treasury consists of students of schools and colleges, Government officials and officers, lawyers and people in all other walks of life, who have monetary transactions with Government and whose callings do not permit of their remaining in the Treasury for more than the time absolutely necessary for the transactions. It is my experience that they will generally be restless if their challans or vouchers are delayed at any stage in the Accounts Section or in the Cash Section and will rush to me for speedy disposal of the transactions. In the event of my not being accessible to the public as alleged, they would clinch matters by approaching the Deputy Commissioner who is near at hand. The enclosed petition, shows a specimen of the complaints received by the Treasury Officer from the public whose grievances are attend to without any delay.

It may be stated here that this is a heavily worked Treasury on an average 250 to 300 vouchers have to be passed every day and an equal number of challans are received for remitting money into the Treasury and if the Treasury Officer attends to the transactions at 1 P.M. as averred, the work of the Treasury will come to a stand still. I get the attendance register of the Treasury to my table at 11-15 A.M. sharp, every day. It will be seen from the casual leave register of the

office that in the case of officials, whose late attendance in a month is three days or more, a day's casual leave is deducted for every such excess period.

Regarding delay caused to persons seeking interview with the Treasury Officer, it may be stated that the nature of the work in the Treasury requires that people have to be interviewed throughout the day till the transactions are actually closed and cannot be restricted to any specific hours. This has to be done side by side with the work of scrutinising and passing the vouchers and challans to avoid delay to the numerous persons that, will be waiting in the cash section for receiving payment and at the receipt counters for the challans after having remitted the money. Therefore, the persons who want to represent their grievances cannot be allowed to rush in simultaneously in a crowd, but are admitted in an orderly manner, their grievances heard and guidance given to get through their transactions. All this naturally means some reasonable time and is in the interest of the public at large.

The complaint about the "Whims and Fancies" of the Treasury officer affecting the "Administration as a whole" and the pla for "taking immediate action to relieve the hardship of the public" is perhaps the grouse of some of the disgruntled officials, who have been transferred from the - Treasury or otherwise punished for their questionable dealings with the public in the Treasury. Having stayed too long in the Treasury they were reluctant to leave the - Treasury and made futile attempts toget themselves reposted to the Treasury.

Copy of D.O.No.Spl.1/50-51 dated 4-11-50 from the Treasury Officer, Bangalore District, Bangalore, to the Deputy Commissioner, Bangalore District, Bangalore.

With reference to your D.O. No.P.C.35/50-51 dated 28-10-50 calling for a report on the allegations contained in the "Deccan Herald" dated 23-9-50, I write to state as follows:-

The statement that the staff never come before 11-40 A.M. is baseless. The punctual attendance of the staff is rigidly insisted upon and the officials whose late attendance in a month is three days or more have to forego a day's casual leave for every such excess period. It will be seen from the - casual leave register of the Treasury that the casual leave of officials who unavoidably come late is mulcted every month.

Arrangements are made promptly for the conduct of the work of the absentee or the late comer by entrusting the work to the Accountant of the adjacent counter.

Regarding the delay in returning the challans in respect of money remitted to the Treasury, it may be statedthat as soon as a challa is received at the counter, it will be examined as to its correctness and entered at once in the proper subsidiary register. After noting the relative serial number of the subsidiary register in the challan, both the challan, and the register willbe passed on to the Head Accountan who after scrutiny and initials passed the challan to the Cash Branch for receipt of money and grant of a formal receipt. After it is initialled and signed by the Shroff and the Treasurer it comes again to the Head Accountant for his initials and signature and back to the counter where it was originally presented for its being handed over to the remitter.

While the subsidiary register is under transit to the Head Accountant, till it comes back to the counter, the challan pertaining to the subsidiary register will have to wait.

More over if the money presented at the cash counter is of lower denominations it will naturally take some time fo counting and till that is completed, the the next person in the queue will have to wait for his remittance.

All these factors will take some reasonable time for transactions at the Treasury and this cannot be unduly hastened in the interests of correctness and accuracy.

Regarding the Treasury being staffed by old men, the shroff at the receipt counter is an old and experienced man who comes from the State Huzur Treasury and whenever the transactions are heavy and there is rush, one or sometimes two more shroffs are drafted to the receipt counters.

The note dated 28-9-50 submitted by the District Treasurer about an incident in the Cash Section is for kind perusal.

No effort, however, is spared to accommodate the public in their transactions with the Treasury.

COPIES.

FOR REVENUE COMMISSIONER.